

Pawkies Terms and Conditions

- 🐾 Pawkies will provide a caring and reliable service.
- 🐾 Pawkies reserves the right to cancel the contract at any time if the animal does not behave as expected.
- 🐾 The dog(s) must be sociable with other dogs and children.
- 🐾 Pawkies can cut short a walk if necessary due to extreme weather conditions, this is for the safety of the dog and Kelly.
- 🐾 Pawkies will not be responsible for any veterinary bills for the animal, no matter how they occur, whilst in the care of Pawkies.
- 🐾 All animals must be up-to-date with flea treatment, worming and vaccinations, they should be in good health and good behavioural condition.
- 🐾 Pawkies will not be held liable for any loss, injury or death to the animal, inside or outside the client's home.
- 🐾 Pawkies is not responsible for any damage to the client's property.
- 🐾 The client must inform Pawkies if their animal has or had any medical issues since making their booking. Similarly, the client should inform Pawkies if the animal has an infectious condition. Pawkies reserves the right to refuse to look after the animal.
- 🐾 If the client returns early, for any reason, no reductions in fee will be made.
- 🐾 The client agrees to authorise Pawkies to handle any emergencies that may arise, but every effort will be made to contact said client.
- 🐾 The client will provide all essential items for the animal's care, for example: food, treats and bedding.
- 🐾 The client should have a responsible backup person to take care of the house and animals in the event of unforeseen circumstances, for example natural disaster or illness. It is a good idea for this person to be a neighbour, so they can easily reach the client's home.
- 🐾 Dog walking cancellations should include a days notice or the normal fee will be charged.
- 🐾 Pawkies reserves the right to deny service or stop a service because of financial concerns, inappropriate or uncomfortable situations or safety issues.
- 🐾 Cancellations of pet sitting made less than a month before the sitting is due to take place will be charged for the full amount.
- 🐾 Clients are required to pay in advance. A fee will be charged if a cheque is returned.
- 🐾 Deposits are non-refundable.
- 🐾 Pawkies will not be responsible for any keys that the client has mailed to them. There will be a charge for the collection and return of house keys.
- 🐾 If pickup of the animal is after 12pm, the full day rate will be charged.

I agree to the stated terms and conditions:

.....
Print name and sign

.....
Date

